

Treadman[®] Frequently Asked Questions

1. Q. Can Treadman[®] only be used on rubber stair treads?

A. Treadman[®] can be used to both mark and cut rubber stair treads, however, it can also be used to mark other types of materials like Hardwoods, Tile, Ceramics or any hard surface material being installed on stairs.

2. Q. Should I purchase the Treadman[®] Tool Box/Cutting Block? What are the benefits of having it?

A. We highly recommend that you purchase the Tool Box/Cutting Block. The box is not only a safe storage container, it also makes it easier to transport the Treadman[®] tool and can be used as a cutting surface to cut rubber stair treads. However, you can use the Treadman[®] tool without it.

3. Q. Can you use the Treadman[®] to complete One Piece Step/Riser installations?

A. Yes, but you will need to purchase the One Piece Step/Riser Template Kit which is sold separately.

4. Q. Does the Treadman[®] come with instructions so I will know how to use it?

A. There are no written instructions, however, we have videos on our website that give demonstrations on both how to use the Treadman[®] tool and also how to complete One Piece Step/Riser installations. These same videos are included on a DVD that is enclosed with all Treadman[®] tools purchased.

5. Q. Can I return the Treadman[®] if I don't like it or decide it is not for me?

A. We offer a 30 Day Money Back Guarantee if the Treadman[®] is returned in **NEW AND UN-USED CONDITION**. We recommend that you look over the tool, and view the instructional videos on our website or on the included DVD **BEFORE** using the tool on a job. If you do need to return your Treadman[®], call us at 800 549-5018 to obtain a Return Authorization Number. We will issue a refund of the product cost once the Treadman[®] is received by our Return Department.

6. Q: What kind of warranty does ProKnee[®] offer on the Treadman[®]?

A. We warranty the Treadman[®] for ONE YEAR FROM DATE OF PURCHASE on all parts. If you feel you have a warranty issue, contact us at 800 549-5018 to receive a Return Authorization Number. You will need to send the Treadman[®] into our Repair Facility for evaluation. We will either fix or replace any parts that we determine are covered under the warranty and ship the Treadman[®] back to you

7. Q. What size stair treads can the Treadman[®] be used for?

A. The Standard Treadman[®] tool can do stair treads from 35 1/4" to 61 1/2" in length. If you have stairs that are shorter or longer, we also have 3 Extension Kits that can be purchased separately - allowing you to complete installations on treads from 22 1/2" to 9' 1/2"!

